



For more than 27 years, the Community Restitution Service (CSR) program has placed eligible probationers in volunteer positions to fulfill community service hours assigned as a condition of probation. The Volunteer Center’s CSR program began as a partnership with the Dallas County Criminal Courts, State District Courts, Dallas County Community Supervision and Corrections Department. Today, CSR serves other North Texas counties and has expanded to include municipal and truancy courts, placing both adults and youth 14 years and older. The CSR program is a successful model that helps enforce mandated community service requirements, while improving lives and strengthening North Texas communities.

- **More than 800 interviews and 42,000 volunteer hours performed per month**
- **Program refers CSR volunteers to more than 600 North Texas nonprofit agencies**
- **CSR volunteers contribute more than 500,000 hours of service each year**

The Volunteer Center’s policy on CSR Volunteers:

- Clients referred to the Volunteer Center must complete a personal interview where a volunteer position is identified to match the client’s interests, skills and availability, as well as the criminal offense
- After the client’s match, the Volunteer Center monitors progress and reports to the courts when the assigned hours are completed
- Excludes clients who have been arrested and or charged with sex offenses, harm or injury to a child or an elderly person or aggravated offenses involving serious bodily injury from eligibility for the program

How the CSR program benefits nonprofits:

- Provides a viable alternative to incarceration
- Clients gain knowledge of the rewards of volunteerism, acquire new skills and interests and develop a sense of pride in their accomplishments
- Agencies find committed long-term volunteers and the community receives tangible payback in terms of the real dollar value of work performed
- CSR program costs are paid by the court-ordered volunteer through administrative fees

For more information contact:

Jean Wells, Community Service Restitution Director

Dallas County
630 Texas Street
Dallas, Texas 75204
214-818-9835

Tarrant County
3740 S. University Drive #101
Fort Worth, Texas 76109
817-927-7172

Collin County
1902 W. Virginia St.
Mckinney, Texas 75069
214-544-7755